Lecture series: Female Scientists for Female Students

Lecture by Dr. Steffi Haag for the Lecture series: Female Scientists for Female Students



TECHNISCHE UNIVERSITÄT DARMSTADT

"Deviant Affordances: When Tensions, Deadlocks, and Noncompliance Generate Performance"



20.02.2018 16:00-17:30 (S2|02 C110)

Privacy and Trust for Mobile Users

Dr. Steffi Haag (TU Darmstadt)

DFG Deutsche Forschungsgemeinschaft

Dr. Steffi Haag (TU Darmstadt):

"Deviant Affordances: When Tensions, Deadlocks, and Noncompliance Generate Performance"

What happens when an employee conceives how to get a job done by the means of technology but is instructed by organizational IT policies to not acting upon it? Among the various possibilities to deal with such a tension between performance and compliance, the employee could choose to deviate from the IT policy and use the technology illegitimately.

We describe such noncompliant action possibilities as deviant affordances and, drawing on the affordances and creative deviance literature, we develop and test a theory about the contingent mechanisms that cause deviant affordances to be triggered, actualized, and associated with job performance in organizational contexts.

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